



Noise Control Policy

1. Opening and closing hours of sports facilities

Under to the Noise Control Ordinance, the CSE sports facilities are classified as ‘a place other than Domestic Premises, Public Places or Construction Sites’. Therefore, the statutory quiet period for the sports facilities is from 2300 to 0700 (p. 6, ‘A Concise Guide to the Noise Control Ordinance - CG_E-06n.pdf).

The opening hours of Stanley Ho and Flora Ho Sports Centre are from 0630 to 2300 and 0730 to 2300 respectively. However, pitch use at Stanley Ho Sports Centre is only allowed from 0700 to 2230. Users are not allowed to enter the pitches during the statutory quiet period.

2. Area Sensitivity Rating (ASR)

According to the Technical Memorandum for the Assessment of Noise from Places other than Domestic Premises, Public Places or Construction Sites, the ASR is rated C (p.7, tm_nondomestic.pdf). The relevant Acceptable Noise Level (ANL) is set at 70 dB (A). Reference can be made to the Code of Practice on Good Management Practice to Prevent Violation of the Noise Control Ordinance (industrial_cop.pdf) and Noise Control Guidelines for Holding Open Air Entertainment Activities (a_entgui_e.pdf).

CSE sets a target ANL that is 10 dB(A) lower than the code of practice ANL.

Daily noise levels are recorded at two locations (Pitch 2 and Pitch 3) in the morning (0800) and evening (2200). Additional records of noise level are collected at mid-day for larger scale events, such as group sports competitions.

NOTE:

- ◆ CSE is aware that noise levels vary according to measurement position (i.e., height); however, figures at ground level serve as a useful reference.

CSE limits booking of events that may result in ANL that is higher than desirable during the non-quiet period. Such bookings, if any, trigger advance notification to the neighboring residential buildings through the relevant management office or the Southern District Office. Notification is also placed on the CSE website.

3. Use of Public Address (PA) System

- (a) The PA system is available only if prior approval is received from the Facility Manager.
- (b) Only the PA system provided by the CSE can be used.
- (c) The PA system shall ONLY be used for formal announcements, which form part of a ceremony or event. No music is to be played through the PA system. Formal announcements normally refer to opening/closing speeches or those in relation to logistical arrangements or signaling events.

Commentary, cheering an event and the like are not regarded as formal announcements and should not be made through the PA system. C S E staff have the right to stop the PA System service should hirers not comply with these regulations. In the event of disputed interpretation of 'formal announcements', the final decision lies with the CSE.

- (d) The volume of the PA system will only be controlled by CSE staff. Outfield speakers will be switched off unless they are needed for athletics field events or relay races.
- (e) Only under exceptional circumstances (e.g., grandstand full of spectators and windy conditions) and with the approval of the Facility Manager or his/her representative, can the volume of the outfield speakers be increased.
- (f) Battery-powered megaphones can be used at smaller events. Hirers can hire megaphones from our Centre at cost. Hirers are not permitted to use their own megaphones.
- (g) For outdoor facilities, neither the PA system nor megaphones can be used prior to 08:30 or after 21:00 on weekdays or Saturdays. On Sundays and Public Holidays, they may not be used before 10:00 or after 20:00 without special permission of the Facility Manager.
- (h) Live music, concerts, marching bands, brass band, musical instrument, cheering stick, bells, sirens, clappers and other instruments which produce high levels of noise etc., with the exception of one only rendition of the school (or organization) anthem, are prohibited in the Sports Centre. On rare occasions, this rule may be relaxed for significant events, but only with prior permission from the Director. Should such events take place, notification will be made to residents through the relevant management office or the Southern District Office. Notification is also placed on the CSE website.

NOTE:

- ♦ All front-line staff are briefed on how to monitor use of the PA system. All booking application forms display the regulations governing use of the PA system.

4. Sports Facilities Booking Policy

In order to draw the attention of individual and groups users to the Noise Control Policy, the online booking system has been enhanced. All users are now required to read the relevant regulations governing facilities hire before their booking can be confirmed by the system. C S E considers noise pollution as one of the major determinants in approving bookings.

NOTES:

- ♦ All operational staff are briefed on the Noise Control Policy and the regulations governing use of the PA system.
- ♦ Internal groups are notified and reminded of the Noise Control Policy through different communication channels.
- ♦ All student group competitions normally end at 20:00 except in special circumstances.
- ♦ All users will not generate loud/disturbing noises (e.g., banging, hammering, drilling, etc.) during venue setup/removal before 08:30 and after 19:00 (weekdays and Saturday); and at no time on Sunday or public holidays. Only minor set-up/removal construction-type activities that generate minimal noise can be undertaken during these prohibited times, and with the permission of the Facility Manager.

5. Handling Noise Complaints

- a. Complaints or concerns can be directed to the relevant reception counter:
 - ♦ Flora Ho Sports Centre: 2817-4046 (07:30 to 22:30)
 - ♦ Stanley Ho Sports Centre: 2819-5450 (07:00 to 22:30)
- b. The complainant's name, contact phone no. and other relevant details will be recorded by the duty receptionist.
- c. The complaint will then be followed up by the duty Leading Attendant.
- d. The duty Leading Attendant will report back to the duty receptionist in respect of the actions taken, or to be taken, in response to the complaint.
- e. The duty receptionist will make a follow-up call to the complainant(s) to inform them of what action has been taken or is intended.
- f. Should multiple complaints arise during the same period, the duty receptionist may not be able to respond to the complainant/s immediately. In such cases, the duty receptionist will inform the Facility Manager that an immediate response was not possible. The Facility Manager will follow up via email, informing the relevant residential management office within a 48-hour period.
- g. All noise complaints are logged and reported to the Facility Manager by the duty Leading Attendant.

CSE reserves the right to update or modify the above terms and conditions at any time without prior notice.